

Alpine Integrated Medicine Concierge Wellness Service Agreement

All AIM patients must agree to one of the following care options if they would like to receive care at AIM. We are committed to continuing to provide comprehensive health and wellness care that goes beyond the scope of conventional medicine, and includes items that are not billable to your insurance. In order to facilitate the premier care offered by AIM, we have created three Concierge Wellness Plans that our patients may choose from. By signing this agreement, you are agreeing to AIM setting up an auto monthly debit from an account of your choice (named below), in the amount specified by your plan choice. All usual co-pays and deductibles continue to apply.

This monthly charge covers all Wellness Care not billable to insurance, or paid for by insurance that may be provided during the course of care at AIM. Plan costs and benefits are detailed on this agreement, and can also be found in full on our website,

Option 1: Concierge Wellness Service 1.
Number of Adults (\$19/Month; \$35/Couple) 2.
Number of Children, 18-26 (\$10/Month) Number of Children under 18 (\$5/Month) Option 2: Concierge Wellness PLUS Service (initials) Number of Adults (\$79/Month; \$140/Couple) Number of Children, 18-26 (\$30/Month) 7.
Option 2: Concierge Wellness PLUS Service [initials] Number of Adults (\$79/Month; \$140/Couple) Number of Children,18-26 (\$30/Month) 7.
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Number of Children,18-26 (\$30/Month) 7.
Number of Children under 18 (\$15/Month)
8.
Option 3: Per Visit Administrative Fee (\$35/Visit) (initials)
Preferred Doctor Total Per Month Billing Information: Card Type: Visa Mastercard Discover Other
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CC#CVV Code
Name on Card: (print clearly) I, (print name), hereby agree to the terms of the Option selected above, and detailed in this agreement. I authorize Alpine Integrated Medicine, LLC., to deduct the cost of that Option from the account named herein upon signup, and thereafter on the first (1st) of each Month, unless otherwise stipulated in writing. I understand that I may cancel this service at any time with written notice.



Alpine Integrated Medicine, LLC Concierge Wellness Service Agreement Cost and Benefits

Option 1: Concierge Wellness Service Includes...

- Low patient to doctor ratios—practice size will be limited to assure more personalized attention
- Limited Email access to your doctor as needed at no charge
- Extended, comprehensive appointments to address more of your concerns, including lifestyle and nutrition
- Non-billable paperwork, insurance verification, and pre-authorizations
- Free non-billable blood draws
- Free Prescription Refill Calls when needed
- Collaborative care with AIM providers, including non-billable dedicated physician collaboration on patient care
- Additional materials which may include health related newsletters and articles

Option 2: Concierge Wellness PLUS Service Includes...

- 24/7 access to your physician including via mobile phone or email
- Low patient to doctor ratios—practice size will be limited to assure more personalized attention
- Same or next-day appointments if needed*
- Priority booking times. (4pm-close; lunchtime)
- Email access directly with your doctor
- Extended, comprehensive appointments to address more of your concerns, including lifestyle and nutrition
- Personal wellness programs, including an annual nutrition and lifestyle consultation and a micro-nutrient lab test, at no out of pocket cost.
- Invitations to private health related events by and at Alpine Integrated Medicine at no cost in addition to typical coverage
- 15% Discount on all Health and Wellness Products/Supplements and non-covered Cash Pay services including IV Therapy Infusions and non-billable specialty lab testing.
- Collaborative care with AIM providers, including non-billable dedicated physician collaboration on patient care
- Medical advice while traveling (via phone or email), including prescription calls.
- Additional materials which may include health related newsletters and articles
- No charge for late cancellations and no-shows
- 25% Discount off Cash Pay ND Visits (for those without ND Coverage or without Insurance Coverage)
- 50% Discount on Infrared Sauna Visits, plus One (1) free 30-minute Sauna Session per month.
- Non-billable paperwork, insurance verification, and pre-authorizations
- Home visits when appropriate (determined by Physician)

Option 3: Per Visit Administrative Fee Includes...

- By selecting this option, you are agreeing to pay a \$35 administrative fee for each visit with a physician at AIM, in full, at time of service.
- Insurance will still be billed, and co-pays and deductibles will apply.
- You understand that by agreeing to pay this fee at time of service, you are entitled to the same care offered to our Concierge Wellness Service Patients. This fee expressly covers only non-billable items and administrative costs that may occur during the course of your care and up to two weeks following your visit.

The Fine Print

- 1. It is at your physician's discretion whether prescription refills, home visits or a same day visit is needed.
- 2. Providers will be available by phone and email under the Wellness Plus Plan 24/7. In the event that you call your provider and reach voicemail, you are assured a call back that day, usually within an hour or two.
- 3. Providers will be available by email under the Wellness Plan. Providers strive to answer all emails within 3 business days. Sometimes emails do not go through, so please re-send if you do not get a reply in 3 business days.
- 4. AIM will abide by all insurance contracts and agreements, however, the scope of a Naturopathic visit goes well beyond what most insurance plans cover. Life-style and nutrition advice, home-remedies, and homeopathy, as well as other non-billable topics may be discussed in the course of a visit. Any portion of a visit or topic within a visit that is not expressly covered under the scope of insurance benefits is covered under the scope of this service. Insurance will be billed when applicable for visits, and all co-pays, co-insurance, and deductibles would apply.
- 5. \$35 Administrative Fee guarantees patient all services provided under the scope of the Wellness Plan, for 2 weeks following the visit.
- 6. Under the Wellness PLUS Plan, patients are entitled to a **free micro-nutrient test** with their free yearly wellness and lifestyle consultation. While there is no long term contract, patients cancelling within 1 year of signing up will be billed the cost of the micro-nutrient test.
- 7. Children get a reduced rate when their parent or guardian is on a Concierge Wellness Plan. Children whose parent(s) are not patients would pay the "adult" rate
- 8. Alpine Integrated Medicine Concierge Wellness Policies are the sole property of Alpine Integrated Medicine, LLC. These cannot be used, modified, or adopted by another party without the express written consent of Alpine Integrated Medicine, LLC.
- 9. Alpine Integrated Medicine reserves the right to make pricing changes to these options, should cost of care necessitate a change.

Wellness PLUS Cost:

- Adults: \$79/month
- Ages 0-18: \$15/month with an adult member
- Ages 18-26: \$30/month with an adult member
- Couples (two adults living in the same household): \$140/month

Wellness Cost:

- Adults: \$19/month
- Ages 0-18: \$5/month with an adult member
- Ages 18-26: \$10/month with an adult member
- Couples (two adults living in the same household): \$35/month